

Letter of Authority

Client 1 | Name:

Client 1 | Address:

Client 1 | DOB:

Client 2 | Name:

Client 2 | Address:

Client 2 | DOB:

Mis-sold Investment:

Mis-sold Mortgage:

Mis-sold Pension:

Account Holders Name(s):

Provider:

Account/ Policy /
Reference Number:

To Whom It May Concern

LETTER OF AUTHORITY

As provided for under DISP 2.4.16 R of the Financial Services Authority Handbook which states that "A complaint may be brought on behalf of an eligible complainant (or a deceased person who would have been an eligible complainant) by a person authorised by the eligible complainant or authorised by law." I/we authorise Chase Monro Claims Ltd ('The Company') to act on my/our behalf as agents in pursuing my/ our complaints in respect of mis-sold investments, mortgages or pensions.

Furthermore, I/we further authorise and order that you release to The Company:

- a) Copy of the Application Form, Initial Disclosure Document, Key Facts Document, Factfind, Policy Summary and record of Suitability
- b) Offer of borrowing/ loan agreement/ policy document/ investment agreement or contract
- c) All documents gathered to demonstrate affordability/ attitude to risk
- d) Terms & Conditions relating to the account
- e) Account transaction history (statements if available) and interest rates
- f) Details of all past financial or insurance products provided to me/us, including account numbers
- g) All correspondence relating to the account
- h) Any marketing materials supplied to me/ us

and any information, whether deemed confidential or otherwise, as may be requested from time to time by, by telephone or in writing (including by fax or email), and to do so without delay.

Under the Subject Access Rights provisions of The Data Protection Act, I/ we remind you that it is your legal obligation to comply with a Subject Access Request within 40 calendar days. Section 7 of The Data Protection Act 1998 sets out an individual's access to personal data and we remind you of the courts power to order compliance with the request according to section 7 (9) of the Act. Failure to comply with this request will necessitate an application for pre-action disclosure in the County Court. This document will be placed before a District Judge to illustrate unreasonable non-compliance and strengthen an argument for the payment of our legal costs.

I/ we confirm that I/ we want all correspondence to go to The Company and do not want you to communicate with me/ us directly under any circumstance in regards to my/ our complaint.

This authority will endure until further notice and replace all prior authorities. A copy of this authority will have the same validity as the original

Yours Faithfully

Signature of Account Holder 1:

Date:

Signature of Account Holder 2:

Date: